

P223 Proposed position of P223 of requirements in the Code and Code Subsidiary Documents

Ref	Requirement	Impact on Code	Impact on BSCP510	Impact on PrA Service Description
1	PrA sends overall recruitment requirement to BSCCo by first working day of December each year	No impact	Change to Section 3.1 'Provision of Sampling Data to the Profile Administrator' to reflect the new process, including December deadline	Change to Section 2.1 'BSC Requirement for the Profile Administrator Service' to reflect process
2	BSCCo apportions PrA's sample requirement to Suppliers based upon market share	No impact	Change to section 3.1 to reflect that the sample size for each Supplier is determined by BSCCo and issued to the PA	No impact
3	PrA requests Sample Participants from Suppliers	No impact	Change to section 3.1 to reflect that the PrA asks Suppliers to provide Sample Participants meeting the sample requirements, rather than requesting data for specific MSIDs	Minor change to Section 3.2 'Use of Sample Participant information provided by Suppliers' to reflect change in process
4	Supplier sends list of suitable Sample Participants to PrA	Change to Section S 2.7.5 'Additional Supplier Obligations' to require Suppliers to select and provide details of suitable Sample Participants	Change to section 3.1 to reflect the response from the Supplier, and inclusion of a standard email template in Appendix of BSCP510.	Minor change to Section 3.2 to reflect process
5	PrA assesses customer details sent by Supplier	No impact	Change to section 3.1 to show the PrA reviewing customer details and, if necessary, requesting replacement sample customers where those that are originally provided are not suitable. The criteria for accepting or rejecting a	Minor change to Section 3.2 to reflect process, particularly the ability for the PrA to request alternative customers where those proposed by the Supplier are not suitable

			customer would be included in BSCP510.	
6A	Supplier utilises option to use PrA's nominated Agents and MAP	Change to Sections S 2.7.5 and 4.2 to reference new Profile Administrator function of providing Agent and MAP services to Suppliers where required	New section 3.2 to describe Agent appointment and meter installation activities. For requirement 6A, a new step would be included to show the Supplier confirming the use of the PrA's agents and submitting the appropriate appointment flows	New requirement for the PrA to provide Agent and MAP services to Suppliers where required
6B	PrA's nominated MOA declares that customer is not suitable to have new meter fitted	No impact	New step in section 3.2 to show the PrA rejecting the customer and seeking a replacement for use in the sample	Change to Section 3.5 'Installation and use of equipment' to reference the PrA seeking replacement customers if equipment installation is not possible. Section 3.5 should also be amended to indicate that installation may not always be carried out directly by the PrA
7A	Supplier utilises option to use its own Agents and MAP	Change to Section S 2.7.5 to require Suppliers to install metering and profile data to Profile Administrator	Step in 3.2 to show the Supplier retaining their existing Agent appointments and requesting meter installation by the MOA	No impact
7B	MOA declares that customer is not suitable to have new meter fitted	No impact	Steps in 3.2 to show the MOA informing the Supplier that the customer is not suitable, and the Supplier subsequently informing the PrA	Change to Section 3.5
8	MOA informs Supplier or PrA that customer is suitable	No impact	Step in 3.2 to show the successful installation of metering	Change to Section 3.5
9	PrA required to fund recruitment and meter installation process	New requirement in S 4.2 for the PrA to calculate and	New section to describe the annual process of calculating and issuing rebates	New requirement for the PrA to calculate rebates based on operating costs and to provide this information to BSCCo on an

		BSCCo to administer a rebate for Suppliers using their own Agents		annual basis
10	Minimum requirement specifications for metering solution	No impact	Inclusion of metering requirements in an Appendix to BSCP510, referenced from the new meter installation process in section 3.2	Change to section 3.5 to reference the metering requirements in BSCP510
11	NHHDC obligations	No impact	New section to describe the collection of HH data by the NHHDC and refer to an appendix for the standard format in which the data is to be sent to the PrA	Clarification to section 3.5 to include the receipt of HH data from appointed NHHDC
12	Change of Supplier (NOT APPLICABLE FOR ALTERNATE MODIFICATION)	Change to Section S 2.7.5. to describe the steps to be taken by the PrA in the event of a Change of Supplier	New section to describe the steps to be taken by the PrA in the event of a Change of Supplier	Modify section 3.7 'Installed sample and data collection requirements' to place obligations on the PrA to contact the Supplier in the event of a suspected CoS and attempt to retain the customer
13	Change of Tenant	Change to Section S 2.7.5 to include requirement for Suppliers to notify annual Change of Tenancy	New section to describe an annual process whereby the PrA will ask Suppliers for information on any Change of Tenant activity and determine whether the sample is affected	Modify section 3.7 to require the PrA to check on Change of Tenancy activity with Suppliers
14	Supplier responsibility for agents and Terms & Conditions	No Impact	No impact	Include a statement in the new section on provision of Agent and MAP services to explain the scope of the service and the further negotiations that a Supplier and PrA may enter into