

# ELEXON redirect notice

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## Reason for the move

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Due to changes to the ELEXON website, this content has been moved to a new location.

Digital Channels Manager

June 2018

## New location

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Add the following URL to our main web address within your browser and this will take you to go to the new location.

**[/guidance-note/trading-disputes-process/](#)**

Please change any bookmarks or links so that they point to the new location.

This redirect note will be deleted in approximately 6 months which may result in breaking any links which have not been updated.

## Contact information

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If you encounter any technical issues accessing this material in its new location or need help using the ELEXON website, please contact the ELEXON Communications Team.

- [communications@elexon.co.uk](mailto:communications@elexon.co.uk)
- 020 7380 4100

## About ELEXON

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ELEXON compares how much electricity generators and suppliers say they will produce or consume with actual volumes. We work out a price for the difference and transfer funds.

The rules are set out in the Balancing and Settlement Code (BSC). We administer the Code and provide and procure the services needed to implement it. Our expertise and impartiality give our customers the confidence that the BSC operates efficiently and accurately.

- [More about ELEXON](#)