

Public

Issue 86 – Switching processes

Issue Group one

29 October 2019

ELEXON

Health & Safety

In case of an emergency

An alarm will sound to alert you. The alarm is tested for fifteen seconds every Wednesday at 9.20am

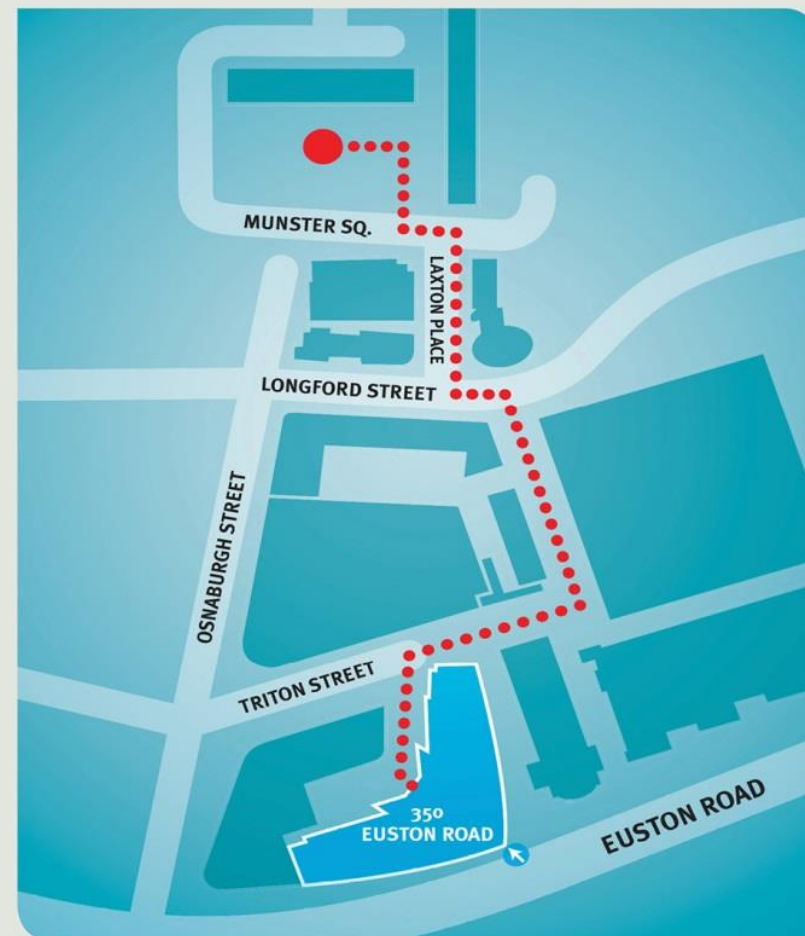
Evacuating 350 Euston Road

- If you discover a fire, operate one of the fire alarms next to the four emergency exits.
- Please do not tackle a fire yourself.
- If you hear the alarm, please leave the building immediately.
- Evacuate by the nearest signposted fire exit and walk to the assembly point.
- Please remain with a member of ELEXON staff and await further instructions from a Fire Warden.
- For visitors unable to use stairs, a Fire Warden will guide you to a refuge point and let the fire brigade know where you are.

When evacuating please remember

- Do not use the lifts.
- Do not re-enter the building until the all clear has been given by the Fire Warden or ground floor security.

Our team on reception is here to help you, if you have any questions, please do ask them.





Objectives and agenda

Chair

Issue 86 objectives

- Establish the Issue
- Identify how processes will need to be amended to meet the requirements of the Central Switching System (CSS) and Retail Energy Code (REC)
- Identify if we can make any immediate changes to the process timelines for:
 - Change of Supplier (CoS)
 - Change of Agent (CoA)
 - CoA and CoS simultaneously
 - Change of Measurement Class (CoMC)

Agenda

- Welcome and Objectives
- Issue 86 Overview
- CSS/REC required changes
- Lunch
- Review of CoS/CoA/CoMC process timescales



Issue 86 overview

Chris Wood

Issue 86 overview

- CSS and REC are due 1 April 2021
- ELEXON is required to inform Ofgem of changes to Code Subsidiary Documents (CSDs) to feed into wider Faster Switching Programme changes
- While looking at the CoS, CoA and CoMC process for CSS/REC, also looking at quick wins
- Also intend to look at whether process can be improved considering:
 - Elective Half-Hourly (HH) metering; and
 - CoMC for smart Metering
- We think we know what's needed but, would appreciate your input
- First meeting will focus on CSS/REC changes and timeline changes
- Second meeting will focus on elective HH Metering, smart Meter CoMC and recommendations

Public

BSC changes for Ofgem Switching Programme

Update on drafting

Matthew McKeon

ELEXON

BSC consequential changes required for Switching go-live

- Updating SMRS with Meter Technical Details (CP1515 - implemented June 2019)
- Amending BSCP501 (registration) and BSCP537 Appendix 1 (qualification) to reflect new CSS processes and decommissioned dataflows (June 2021)
- Amending switching-related processes in BSCP502 (HHDC), BSCP504 (NHHDC) and BSCP514 (Meter Operator) for CSS go-live (June 2021)
- Timescales for other Supplier Agent activities (June 2021 or earlier)
- Changes to other impacted documents, e.g. SVAA Data Catalogue (June 2021)
- Provision of Switching Domain Data to the CSS and REC (June 2021)
- Other changes as a result of Ofgem's Code Consolidation SCR to move obligations currently in the MRA (and potentially BSC) to the REC. These will require cross references to the MRA in the BSC (and vice versa) to be identified and updated.
- Includes issues under discussion (e.g. MPAS provision and MEM appointments)

What's in scope for Issue 86?

- Amending BSCP501 (registration) and BSCP537 Appendix 1 (qualification) to reflect new CSS processes and decommissioned dataflows
 - Amending switching-related processes in BSCP502 (HHDC), BSCP504 (NHHDC) and BSCP514 (Meter Operator) for CSS go-live
 - Timescales for other Supplier Agent activities
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- Redlining for [BSCP501 and BSCP537 Appendix 1 \(Self Assessment Document\)](#) has been circulated for initial review. Walkthrough of changes and workgroup discussion.



Switching Timescales

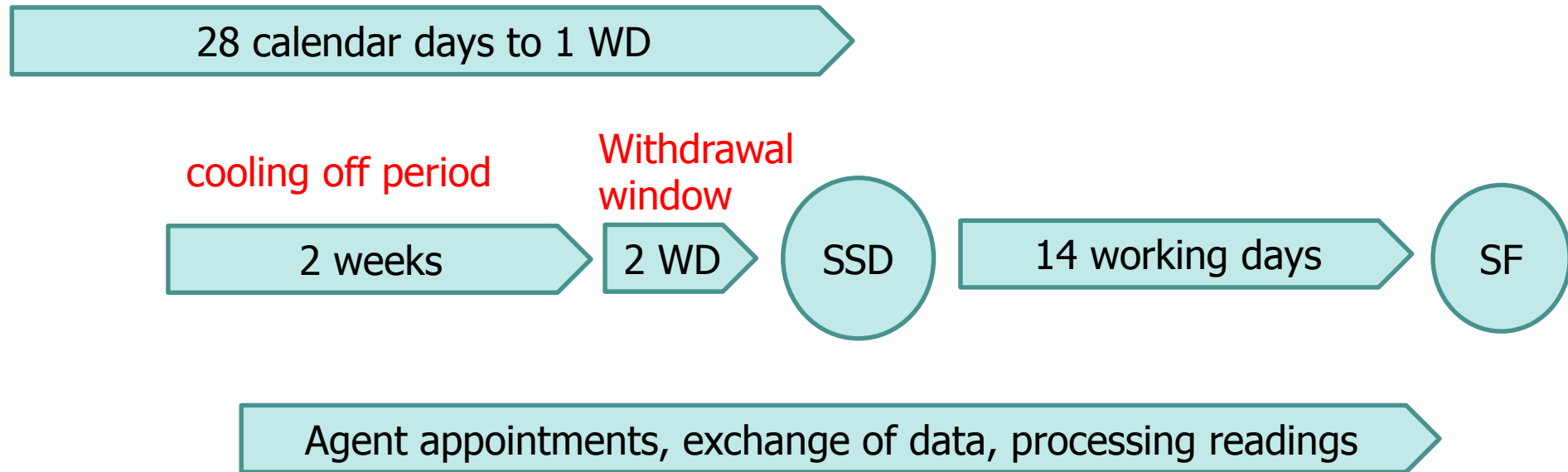
Jon Spence

ELEXON

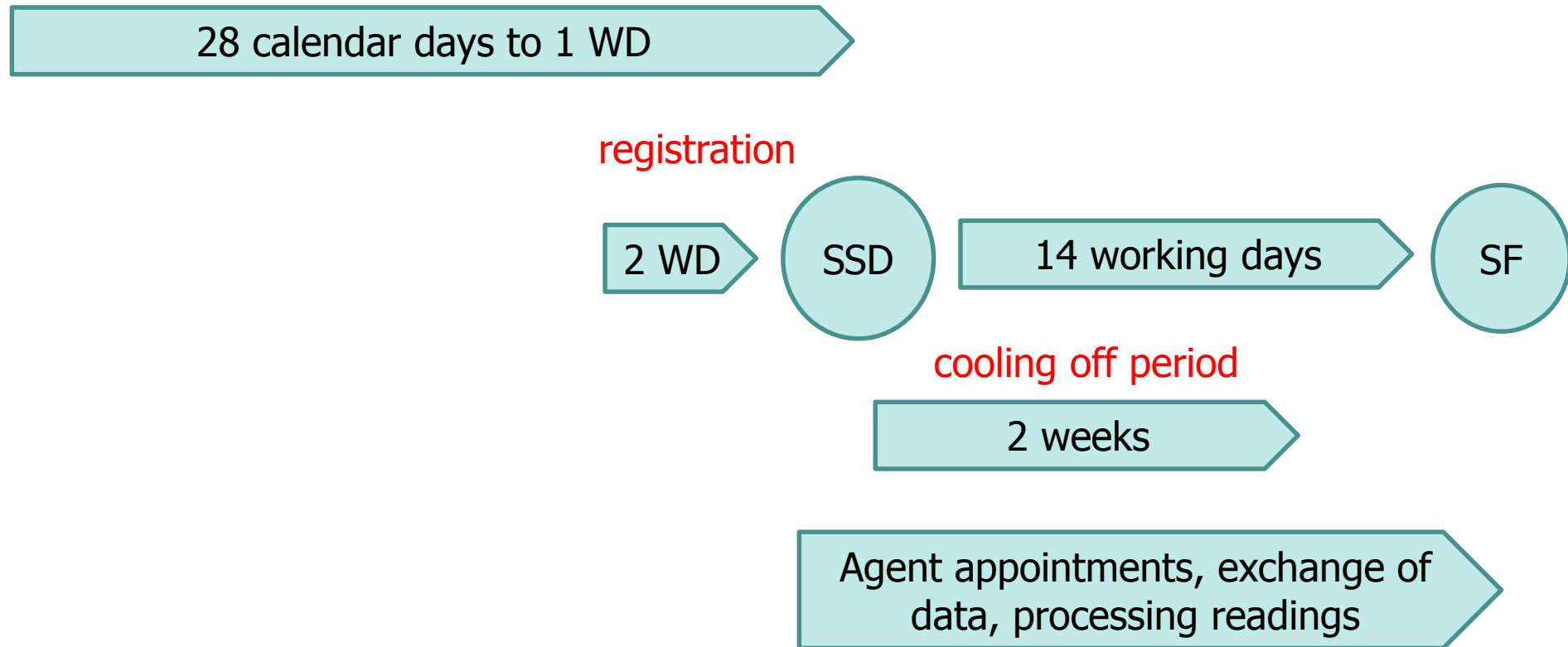
REC obligations

- Draft 'Registration Service' Schedule para 2.3
- The Proposed Supply Effective From Date which can be specified in a Switch Request must be:
 - No more than 28 days after (but not including) the day on which the Switch Request is submitted; and
 - In the case of a Domestic Premises (as recorded in the Central Switching Service), at least one complete Working Day (starting at midnight) after the day on which the Switch Request is submitted;
 - Or in the case of a Non-Domestic Premises (as recorded in the Central Switching Service), at least two complete Working Days (starting at midnight) after the day on which the Switch Request is submitted.
 - Please note REC Schedules refer to Technical Specification for timescales. Where timescales not defined, accompanying spreadsheet assumes one working day.

Pre-Faster Switching



Post-Faster Switching



BSC obligations

- Data Aggregators are required to perform aggregation runs in accordance with the Settlement Timetable (BSCP01 and the Settlement Calendar), but these may include estimated data.
- The provision of actual data is subject to the performance serials in Section S Annex S-1 rather than any specific requirement that actual data from NHHDC or HHDC must be processed by the Initial Settlement (SF) Run following a change of Supplier.
- Questions for Issue 86 Group are:
 - Can processes complete by SF Run?
 - Do they need to?
 - Should any current BSCP timescales be shortened (in the spirit of faster switching)?
 - What are the risks versus benefits of further compressing timescales?
- Spreadsheet handout shows timescales for NHH (legacy), NHH (DCC-serviced smart), HH (DCC-serviced smart) and HH (100kW and advanced)

Licence Obligation

- Not a Settlement issue, but worth checking
- SLC 27.17 Provision of Final Bill -
 - Where the responsibility for the supply of electricity to a Domestic Customer transfers from the licensee to another Electricity Supplier or otherwise terminates, the licensee must take all reasonable steps to send a final Bill or statement of account of the Domestic Customer's account within **6 weeks** of the supplier transfer or termination of the Domestic Supply Contract.
 - Some Suppliers issue bills using NHHDC-validated readings
 - Other Suppliers bill on unvalidated readings
 - In either case BSCP timescales fall comfortably within 6 weeks



Any other business



Next steps

Chris Wood

Issue 86 progression

- Update redlining discussed today
- Second meeting mid-late November
- Draft Issue Report for members' review
- Present Issue Report to Panel in January 2019

